



**SUMMARY ONLY – NON INCLUSIVE
NOT AN OFFICIAL JOB DESCRIPTION**

Job Title: Installation/Repair Technician

Location: Sulphur, OK

Qualifications:

- Related Experience
- Basic computer/network skills
- Professional appearance and good customer service skills
- Ability to assist customer with questions regarding the equipment
- Ability to comply with Company's quality standards, policies and procedures
- Valid Oklahoma Driver's License with clean Motor Vehicle Record

Physical Activity includes: standing, walking, sitting, stooping, hand/finger dexterity, carrying up to 50 pounds, driving, ability to read and communicate English

Job Summary:

1. Responsible for all phases of installation/repair of customer premises relating to small business equipment including multi-line phones and complex cable troubles including install/repair, cable maintenance and DSL
2. Ability to provide prompt response to network issues
3. Conduct preventative or proactive network repair possibly outside normal business hours.

Working Hours: M-F, 8 AM-5:00 PM and On-Call rotation